

English

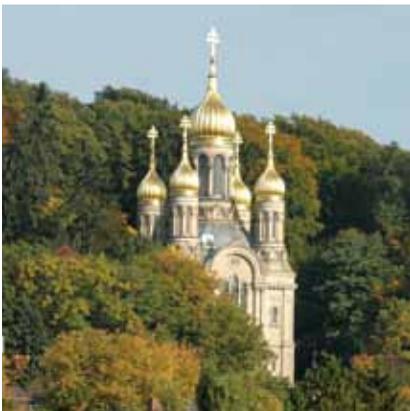
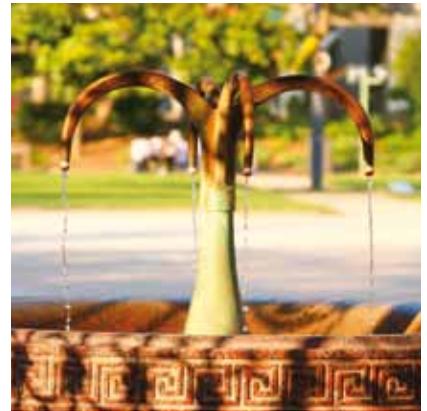


# Group Offers 2012/13

*Wiesbaden and Rheingau for Groups*



Special service for  
coach drivers:  
[www.wiesbaden.eu](http://www.wiesbaden.eu)



Wiesbaden Marketing GmbH

## Basic Package for Your Overnight Stay in Wiesbaden



Varied, elegant and a lively metropolis within the Rhine Main region: these are the words that best describe Wiesbaden. Whether you are travelling to Hessen's capital city to attend one of the many events held here or plan to tour the region of Wiesbaden and the Rheingau – this is the ideal initial package for a thrilling Wiesbaden visit of your group!

- Look forward to:**
- one night in a double room in a middle class hotel\*
  - substantial breakfast buffet
  - Wiesbaden surprise gift
  - Wiesbaden info package
  - coach driver free of charge

**Arrival:** all year round

**Participants:** from 15 persons

<b>Price:</b>	from 15 persons	from 25 persons
- per person based on double occupancy	♦ from 41.50 EUR	♦ from 39.00 EUR
- additional night per person (DBL)	♦ from 35.50 EUR	♦ from 33.00 EUR
- single room surcharge per night	♦ from 20.00 EUR	♦ from 17.00 EUR

\*further categories on request



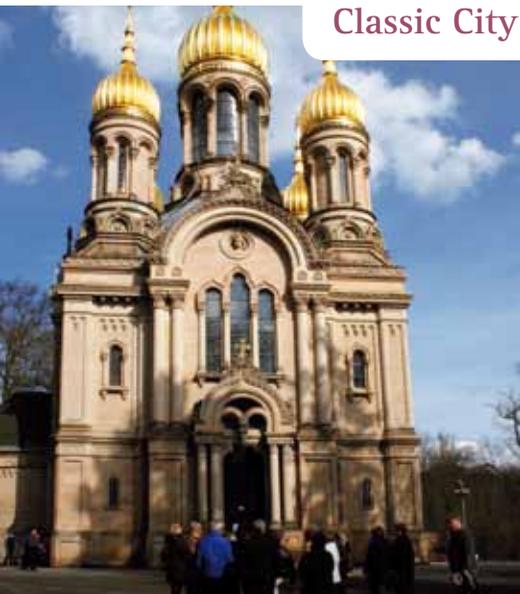
## Welcome to Wiesbaden

City of the Hot Springs, Nice of the North and Gateway to the Rheingau – the synonyms of Wiesbaden show the full variety of the state capital of Hessen.

Please note:

- Unless otherwise indicated all the printed prices include the German VAT and the city walks and tours are provided in English or other language on request (see last page of this brochure)
- All offers are valid only in connection with the general terms and conditions of the Wiesbaden Marketing GmbH (see page 15)
- The stated prices are subject to change

## Classic City Tour



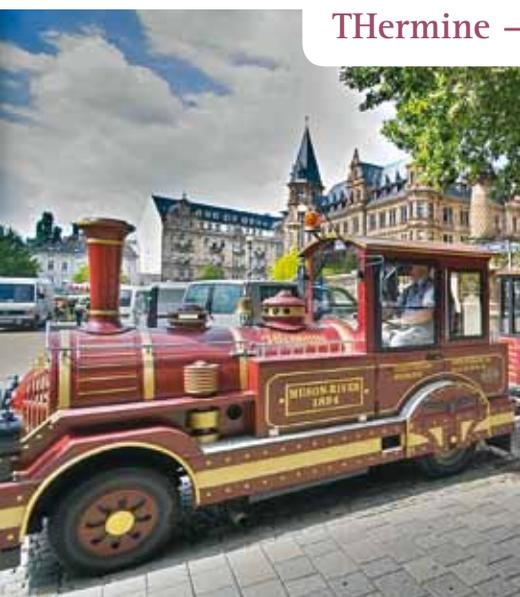
Would you like to explore Wiesbaden by coach? With a private tour guide you will get to know the most beautiful places and historic buildings in Wiesbaden. Through the centre of the city up to the Neroberg Mountain and all the way to the lovely Biebrich Palace on the Rhine River – during the ride you will gain an impression of Wiesbaden's diversity.

**Look forward to:** guided city tour in the group's own coach  
**Arrival:** all year round, daily  
**Duration:** about 2 hours  
**Participants:** depending on size of coach  
**Price per group:** ♦ 99.00 EUR

Please note: A coach is necessary for the tour. We kindly assist you with the rental of a coach.

**Admission to the Russian Church:**  
**Price per person:** ♦ 2.00 EUR

## Thermine – the Little City Train (Package Plus XL)

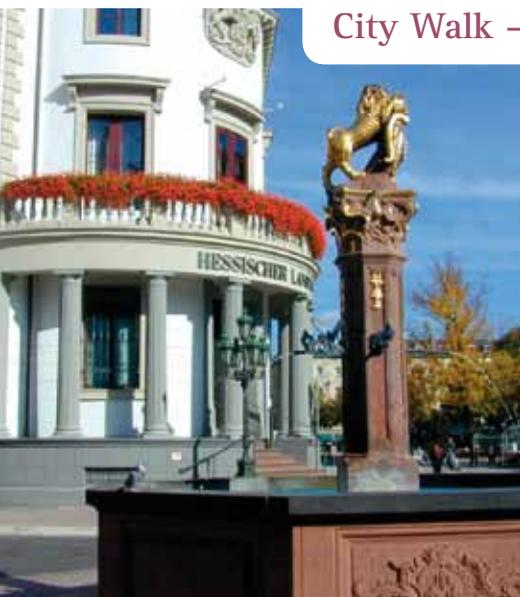


This roundtrip ride through the town, beginning at the Market Square, features a recorded narration telling the stories of this elegant city's past and anecdotes of its famous citizens and admirers. Both the Savoir-Vivre of days gone by and Wiesbaden's lasting flair are wonderfully explored on this tour. Afterward, a tour guide will lead you up the Neroberg, Wiesbaden's landmark mountain, to enjoy the city's most popular panorama vista points. About an hour later, Wiesbaden's historic and unique water-propelled funicular, the Neroberg Mountain Train, takes you down to the valley-station.

**Look forward to:** - a ride with Thermine to the Neroberg Mountain  
 - a city guide accompanies the group for 1 hour on the Neroberg  
 - admission to Russian Church  
 - ride with Neroberg Mountain Train to the valley station  
**Arrival:** April – October (not daily, only on request)  
**Duration:** about 2 hours  
**Participants:** 15 – 45 persons  
**Price per person:** from 15 persons ♦ 14.50 EUR

Please note: Unfortunately, there is no seat guarantee for the return trip with Thermine.

## City Walk – Experience Wiesbaden on Foot



Get to know one of Germany's greenest cities and taste the water of the "hot springs" which were used by the Romans more than 2,000 years ago. See the former city palace of the Dukes of Nassau, which is the seat of the Hessian State Parliament today, and learn about the significance of the two city halls and what makes Wiesbaden's architecture special.

**Look forward to:** guided city walk  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** max. 30 persons per guide  
**Price per group:** ♦ 99.00 EUR

## Wiesbaden – the Spa and Luxury City of the 19th Century



Wiesbaden's 19th century ascent from small spa and agricultural township in 1800 to a world-renowned spa town within only 100 years was both unrivalled and astonishing. This evolution was sagely promoted by relocating all industry outside city limits. The tour explores abundant examples of Wiesbaden's architectural development and captures the hedonistic mood of an era when Wiesbaden was known as a centre of European noblesse.

**Look forward to:** guided city walk  
**Arrival:** all year round  
**Duration:** about 2 hours  
**Participants:** max. 30 persons per guide  
**Price per group:** ♦ 99.00 EUR

## Traditional Wiesbaden Enterprises



The Wiesbaden tradition in and selection of luxury goods such as coffee, chocolates, and tea were highly regarded as early as the beginning of the 19th century. On this walking tour, you will explore the establishment of businesses closely entwined in the city's history and evolution into a world-renowned spa town.

**Look forward to:** guided city walk  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** max. 30 persons per guide  
**Price per group:** ♦ 99.00 EUR

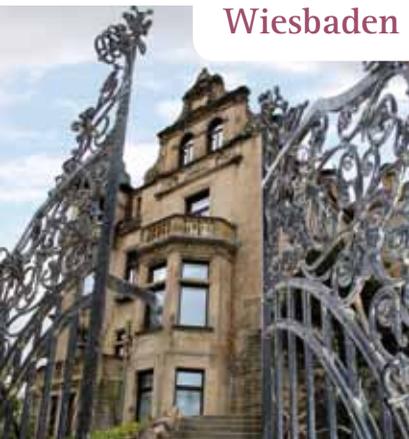
## The Stolen Prince and Other Stories



Behind the commanding façades, in historic buildings and squares, there are fascinating and spicy tales unknown even to some long-time Wiesbaden residents. Stroll along with us and listen to Wiesbaden stories and anecdotes. You will enjoy the delightful and historically documented events from the days when Wiesbaden was first known as the world spa city.

**Look forward to:** guided city walk  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** max. 30 persons per guide  
**Price per group:** ♦ 99.00 EUR

## Wiesbaden Villas: Magnificent and With Loving Attention to Detail



Magnificent villas built by poets, scientists, business people and members of the gentry are visual evidence of Wiesbaden's heritage as a world spa city. Experience both – interesting and fascinating aspects about building façades and the stories which played out behind them. There are different villa tours available.

**Look forward to:** guided city walk  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** 15 – 30 persons per guide  
**Price per person:**

◆ 10.50 EUR

## Lisbeth & Philipp – “A Skip Back in Time“

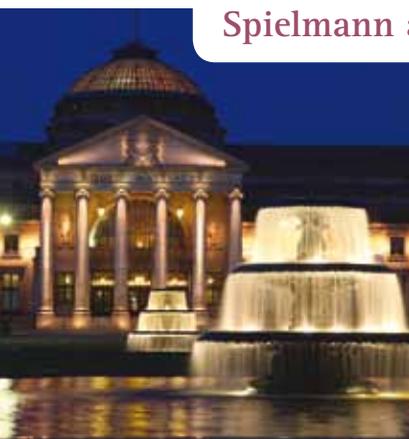


Meet Lisbeth and Philipp, a 19th century couple from Wiesbaden for a charming tour through their city. They will take you to the main attractions of Wiesbaden and give you an insight into the life of the rich and famous as well as that of the common people of Wiesbaden's Golden Age. Enjoy a guided city walk with a touch of humour!

**Look forward to:** a staged walking tour with guides  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** 20 – 30 persons  
**Price per person:**

◆ 12.00 EUR

## Spielmann and his Lantern

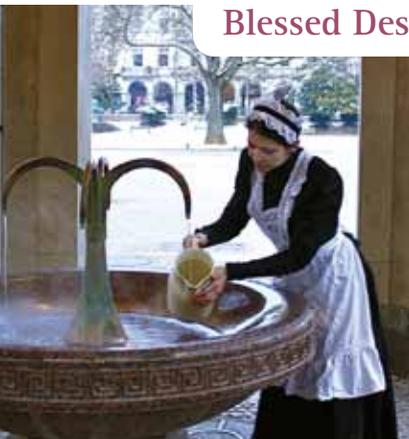


The historian, archivist, and author Christian Spielmann (1861-1917) was clerk of the Wiesbaden City Archives and, from 1914, its first director. No one researched as tirelessly, nor compared in Spielmann's expertise par excellence. Join him for an evening lantern-lit stroll through the most beautiful streets and spots in the town centre, while enjoying the rich treasure of his stories and historic anecdotes.

**Look forward to:** guided city walk (only in the evening)  
**Arrival:** May – October  
**Duration:** about 1.5 hours  
**Participants:** 15 – 30 persons  
**Price per person:**

◆ 10.50 EUR

## Blessed Desires – The Spa Guest and the Fountain Maiden



Wiesbaden during the Belle Epoque: The fountain maiden Emma works at Wiesbaden's Kochbrunnen, one of the city's most famous hot springs. There, she meets the spa guest Gustave, who is looking for a hotel. She accompanies him through turn-of-the-century Wiesbaden, leading him from the spa district to the "Bergkirchenviertel" (church hill quarter), through a city of paradoxes and extremes.

**Look forward to:** a staged walking tour with guides  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** 20 – 30 persons  
**Price per person:**

◆ 12.00 EUR

## Rheingau Wine Festival

August 10 - 19, 2012 / August 9 - 18, 2013



For more than 35 years the Rheingau Wine Festival has turned the Wiesbaden city centre into the "world's longest wine bar". At some 100 stands the winegrowers present their products, including young wines, superior grade wines and Sekt. Appropriate for the accent on Rheingau's famous Riesling, the Wiesbaden Schlossplatz (Palace Square) and the Dern'sches Gelände (Market Square) as well as the square in front of the Market Church are transformed into open-air markets for culinary delights. Entertainment will be provided on several stages by bands and other live acts.

- Services:**
- one night in a double room in a middle class hotel\*
  - substantial breakfast buffet
  - voucher for food and beverages
  - guided city tour in the group's own coach
  - one class of Wiesbaden Sekt (sparkling wine)
  - Wiesbaden surprise gift
  - coach driver free of charge

**Arrival:** August 10 - 19, 2012 / August 9 - 18, 2013

**Participants:** from 15 persons

<b>Price:</b>	<b>from 15 persons</b>	<b>from 25 persons</b>
- per person based on double occupancy	♦ from 53.00 EUR	♦ from 48.00 EUR
- additional night per person (DBL)	♦ from 35.50 EUR	♦ from 33.00 EUR
- single room surcharge per night	♦ from 20.00 EUR	♦ from 17.00 EUR

\*further categories on request

coach parking and special service for coach drivers  
[www.wiesbaden.eu/coach](http://www.wiesbaden.eu/coach)

## Twinkling Star Christmas Market

November 27 - December 23, 2012 / November 26 - December 23, 2013



The picturesque Schlossplatz forms the fascinating and festive setting for the Wiesbaden Twinkling Star Christmas Market. The colours blue and gold and the golden lilies of the city's coat of arms are the decorative elements for this nostalgic arts and crafts market. The tall shimmering Christmas tree and the crèche with life-sized wooden figures are absolutely worth seeing. Numerous culinary specialties and Christmassy beverages are on offer. And the accompanying programme with choirs, nativity plays and music creates a very special and cheerful mood.

- Services:**
- one night in a double room in a middle class hotel\*
  - substantial breakfast buffet
  - guided walking tour "Advent in Wiesbaden" through the Christmassy city centre
  - one cup of Glühwein (mulled wine)
  - Wiesbaden surprise gift
  - coach driver free of charge

**Arrival:** November 27 - December 23, 2012 / November 26 - December 23, 2013

**Participants:** from 15 persons

<b>Price:</b>	<b>from 15 persons</b>	<b>from 25 persons</b>
- per person based on double occupancy	♦ from 50.50 EUR	♦ from 45.50 EUR
- additional night per person (DBL)	♦ from 35.50 EUR	♦ from 33.00 EUR
- single room surcharge per night	♦ from 20.00 EUR	♦ from 17.00 EUR

\*further categories on request

coach parking and special service for coach drivers  
[www.wiesbaden.eu/coach](http://www.wiesbaden.eu/coach)



## Neroberg Mountain Train



Within the city, the Neroberg counts as a favourite destination. It offers numerous recreational possibilities at an elevation of 245 metres. The Neroberg Mountain Train, originally built in 1888, offers a unique ride. Connecting the Nero valley with the landmark mountain's peak, it is entirely water-propelled. Hop on and enjoy the sensational views of the picturesque state capital. Once at the top, a visit to the Russian Orthodox Church, whose golden domes are a shining beacon visible from various points in the city, is a must!

**Look forward to:**

- guided walking tour on the Neroberg
- round trip with Neroberg Mountain Train
- admission to the Russian Church

**Arrival:** April - October

**Duration:** about 1.5 hours

**Participants:** from 15 persons

**Price per person:** 15 - 24 persons

◆ 11.00 EUR

from 25 persons

◆ 9.00 EUR

**Additional offer:** Technical visit (German and English only)

Gain an insight into the technique of the Neroberg Mountain Train!

**Duration:** about 0.5 hours

**Price per person:**

◆ 3.00 EUR



## The Market Church – Nassau's State Cathedral



Pay Wiesbaden's tallest edifice, the neo-Gothic built 98 metres-high Market Church, a visit and experience Wiesbaden's exceptional 'Glockenspiel' chimes. As early as the Middle Age, clock towers were erected, in which a number of chimes were connected to loudly ring on the quarter-hour. To ensure that the first chime would not be overheard, the so-called "Tuermer" or Towerman, played a brief melody on four chimes. This foursome of chimes (quarré) is likely to have been the source for the French name (Carillon) for the handheld Glockenspiel instrument played still today.

**Look forward to:** a guided church tour and viewing of the Glockenspiel (Carillon) chimes

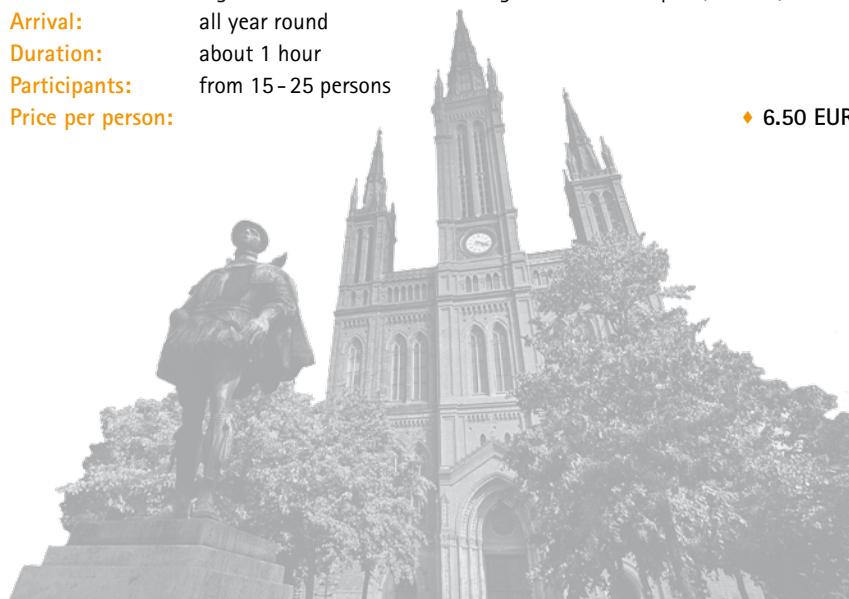
**Arrival:** all year round

**Duration:** about 1 hour

**Participants:** from 15 - 25 persons

**Price per person:**

◆ 6.50 EUR



## „Faites votre jeu“ – Roulette Demonstration Game at the Wiesbaden Casino



Beside the composer Richard Wagner, Fyodor Dostoevsky was undoubtedly one of the most famous visitors to the casino. The gift of immortality, if not infamy, was given Wiesbaden when this famous Russian author paid a visit to Wiesbaden's casino. Popular then as it is now, he may have lost his fortunes, but was inspired to write the world-famous novel "The Gambler", thereby christening the city as "Rouletteburg" for all time. The very same Roulette-wheel at which Dostoevsky once played can still be viewed in the Wiesbaden Casino today.

- Look forward to:** demonstration game at Wiesbaden Casino  
(German and English only)
- Arrival:** all year round (bookable only in the evening hours)
- Duration:** about 1 hour
- Participants:** 15-24 persons
- Price per person:**

◆ 8.50 EUR



Please note: The English demonstration game can only be confirmed one week prior to arrival.

## Experience Your Senses



'Hum-stones', 'tune-stones', and a 'water-singing-bowl'; these are the mystical names of instruments you'll encounter in the "Experience Field" at the castle, "Schloss Freudenberg". Take an exploratory journey and discover how unique the world of the senses can be.

- Look forward to:**
- admission to Freudenberg Castle
  - exclusive guided tour through the "Experience Field"
  - tone tour
- Arrival:** all year round
- Duration:** about 1.5 hours
- Participants:** from 15 persons
- Price per person:**
- 15-24 persons ◆ 19.50 EUR
  - from 25 persons ◆ 17.00 EUR
- (price for companies on request.)
- Additional offer:** Creation from the Schloss-Café , "Hot & Sweet" price on request



## Marmalade and Preserves – Sweet Delicacies



Everybody is familiar with them, and most love them – but hardly anybody knows how marmalade and mustard are made. After a greeting with a fruity aperitif-vinegar you will get to know all about the manufacture of marmalade, mustard, special types of oil and even liquor. This visit is topped off by a social get-together where these delicious products can be sampled.

- Look forward to:** - tour of the manufacturing site (German and English only)  
 - plenty of tasting and sampling
- Arrival:** all year round, on Mondays, Tuesdays, Thursdays and Fridays
- Duration:** about 3 hours
- Participants:** 10 - 25 persons
- Price per person:** ♦ 23.00 EUR



**Additional module:**  
 small and mid-sized groups are offered mini-tours with samplings and tastings in the heart of the historic centre.

- Arrival:** all year round, Monday - Saturday
- Duration:** from 45 minutes up to 1.5 hours
- Participants:** 10 - 18 persons
- Price per person:** ♦ from 6.00 EUR

## Traditional Wiesbaden Business: The Hepa Coffee Roasting Company



In 1951 the Hepa coffee-roasting company and proprietary shop was founded. Even today, the long-established business is characterised by its patented coffee-manufacturing method. The special process gives Hepa Coffee its unique aroma and also guarantees the highest of quality. Experience the world of Hepa Coffee with all your senses.

- Look forward to:** - visit of the coffee roasting plant  
 - explanation and demonstration of the roasting procedure (language: German; English translation on request)  
 - 2 cup tasting  
 - pastry during the coffee tasting
- Arrival:** all year round
- Duration:** about 1.5 hours
- Participants:** 8 - 12 persons
- Price per person:** ♦ 21.50 EUR

## Beer Brewing Discovery



The traditional art and craft of brewing beer can also be experienced in Hessian's state capital. Accompany the brew master through his brewery and taste some in-house specialties that are still aged in old oak barrels. A regional morsel, or "Schmankerl" also awaits you at the charming brewery pub.

**Look forward to:** - brewery tour including an explanation of the brewery process (German and English only)  
- beer tasting  
- regional culinary delicacy

**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** from 12 persons  
**Price per person:**

◆ 11.50 EUR

## Whisky & Chocolate – a Tempting Combination



Set comfortably in the historic centre of Wiesbaden, amid select spirits, fine wines and a great assortment of oils and vinegars, you'll find the perfect context in which to explore the world of liquid gold: whisky. The acerbic qualities of a Scotch Single Malt Whisky in combination with choice variations of fine chocolates make an exquisite match. Intensify the experience with a seminar on Scottish Whisky from the various regions and their best food pairings.

**Look forward to:** 4 class Whisky-tasting (German and English only)  
**Arrival:** all year round  
**Duration:** about 1.5 hours  
**Participants:** 15 - 18 persons  
**Price per person:**

◆ 22.50 EUR

## Strolling Wine-Tasting Tour at Eberbach Monastery



Eberbach Monastery is the only fully preserved, medieval abbey building complex in Hessen. Following in the footsteps of the Eberbach monks you will "stroll" through the monastery and zealous hands will serve you three selected wines, which have been specially selected to match the architectural impression conveyed by each room.

**Look forward to:** - guided tour through Eberbach Monastery  
- strolling wine-tasting (3 glass wine-tasting)  
**Arrival:** all year round  
**Duration:** 1.5 - 2 hours  
**Participants:** from 15 persons  
**Price per person:** 3 glass wine-tasting  
**Price for a guided monastery tour:** groups up to 30 persons

◆ from 15.00 EUR

◆ 65.00 EUR  
plus German VAT

## Meandering Wine-Tasting Along the Banks of the Rhine in Eltville



The electoral fort, the Church of St.-Peter-and-Paul, half-timbered houses, villas and manor houses are the beautiful backdrop to the only traffic-free and unspoilt area of the Rhine bank in the Rheingau. Along the riverside promenade in Eltville, the town of wine, Sekt (sparkling wine) and roses, participants meander from wine to wine from renowned Rheingau vineyards served with Rheingau bread. Afterwards, the group hear exciting stories and anecdotes about the historic fort and the old city, in the course of a guided tour lasting about an hour. As a prelude, there is a Sekt reception provided by the host guide in the Rheingau Vinotheque "weindekanei".

- Look forward to:**
- reception with Sekt (sparkling wine)
  - four-stop meandering wine-tasting
  - accompanied by a wine expert
  - guided tour of the old city
  - five percent purchase discount in the Rheingau Vinotheque
  - Winzerweck: snack and cheese

**Arrival:** March - October

**Duration:** 3 - 4 hours

**Participants:** 20 - 50 persons

**Price per person:** 20 - 34 persons

35 - 50 persons

◆ 17.00 EUR

◆ 15.00 EUR

## Ramble Through the Vineyard With Wine-Tasting



Get to know the amiable Rheingau region and accompany a winegrower on a ramble through the vineyards. During a wine-tasting you will get to know the various types of grapes and locations of vineyards. At the end of the stroll a vintner's plate at the wine estate awaits you.

- Look forward to:**
- hiking tour through the vineyard accompanied by the winegrower (German and English only)
  - 5 class wine-tasting
  - rustic vintner's plate

**Arrival:** all year round

**Duration:** min. 3 hours

**Participants:** 10 - 30 persons

**Price per person:** hiking tour incl. wine-tasting

up to 14 persons

from 15 persons

vintner's plate

◆ 9.00 EUR

◆ 8.00 EUR

◆ 8.00 EUR

Please note: A coach is necessary for the tour. We kindly assist you with the rental of a coach.

## An Unforgettable Rheingau Experience



A beautiful view of the colourful landscape of the Rheingau with all its facets and countless castles and manors can be enjoyed on a romantic boat tour from Wiesbaden-Biebrich into the UNESCO World Heritage Site, the Upper Middle Rhine Valley. During a walking tour through Rüdesheim, you will learn more about the town that was a great attraction among English and German Romanticists as early as the beginning of last century. A ride on the aerial gondola lift over the famous vineyard slopes transports you up to the Niederwald Monument, which serves as a memorial to the Franco-German War of 1870-71 and the re-establishment of the German Empire.

**Look forward to:**

- guided tour for 5 hours
- boat trip on the Rhine River from Wiesbaden to Rüdesheim am Rhein
- guided city walk through Rüdesheim am Rhein
- ride with gondola lift
- visit of the Niederwald Monument

**Arrival:** April - October

**Duration:** about 5 hours

**Participants:** from 15 persons

**Price per person:** 15 - 24 persons  
from 25 persons

◆ 33.00 EUR

◆ 27.00 EUR

Please note: A coach is necessary for the tour. We kindly assist you with the rental of a coach.



# Our Service for You



Dedicated coach parking areas and coach stops are offered for your coaches. All year round, you can also benefit from an excellent additional offer for your coach drivers, too.

## Free coach parking

- (1) Coach park "Reisinger Anlage" / Friedrich-Ebert-Allee / in direction main train station
- (2) Coach park Moltkering / a well-posted series of signs will lead you via Friedrich-Ebert-Allee and Bierstadter Strasse to the coach park at Moltkering.

## Coach stop

- (3) Coach stop Paulinenstrasse / at the Kurhaus Wiesbaden

## Additional, temporarily coach stops during the Rheingau Wine Festival and the Twinkling Star Christmas Market:

- (4) Coach stop Friedrichstrasse / across from "Dernsches Gelände" / in direction Wilhelmstrasse
- (5) Coach stop Rheinstrasse / in direction Wilhelmstrasse

## Additional service of Wiesbaden Marketing GmbH in collaboration with ESWE Verkehrs GmbH (Wiesbaden's public transport company):

- voucher for free food and beverage in the ESWE canteen
- voucher for using the coach washing system of ESWE
- using the ESWE launch

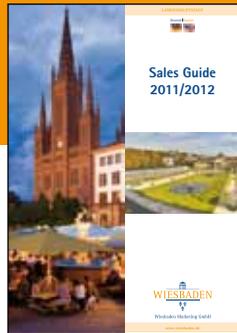
During the Rheingau Wine Festival and the Twinkling Star Christmas Market an appointment is necessary for the mentioned additional services. For further information, please have a look at [www.wiesbaden.eu](http://www.wiesbaden.eu)

  
WIESBADEN



Wiesbaden Marketing GmbH

Free products of the Wiesbaden Marketing GmbH which can also be useful for tour operators, travel agents, conference and meeting organisers, multipliers and transport operators:



**1. Sales Guide 2012/2013**

Available as printed version or e-book

**2. Wiesbaden city map**

It contains an overview of the most important sights and a city map

**3. Wiesbaden Congress Alliance**

Are you looking for conference and meeting facilities? Please do not hesitate to contact the Wiesbaden Congress Alliance. Further information: [www.wiesbaden.eu](http://www.wiesbaden.eu)

The team of the Tourist Service kindly assist you with the planning and organisation of your very individual event or Wiesbaden and Rheingau programme!



Wiesbaden Marketing GmbH

# Terms and Conditions for Travel

## Terms and Conditions for Travel

Dear Guest, to ensure that your trip will be as pleasant as possible, you should know precisely what services we will be providing, what we are responsible for and what your responsibilities are. Please read our terms and conditions carefully, because they become part of the contract between you, as our customer, and us, the WIESBADEN MARKETING GmbH.

These terms and conditions apply exclusively to the packages offered by Wiesbaden Marketing GmbH. They do not apply to third-party services, such as tours or accommodations arranged by us on behalf of others. Please note that "you" and "your" refer to the lead member and all other members of the party named in the booking (generally referred to as "travellers" or "guests") and that "we" and "us" refer to WIESBADEN MARKETING GmbH.

### 1. Registration form, conclusion of a contract

- 1.1 With your reservation (registration), which you may submit in writing, verbally, by telephone, via facsimile, via E-mail, or via the Internet, you are making a binding offer to conclude a travel package contract (hereinafter referred to as "contract") with WIESBADEN MARKETING GmbH. The basis for this offer shall be the published itinerary, these terms and conditions and all supplementary information on which the reservation is based (our catalogue, list of accommodations, website), insofar as you have access to these documents.
- 1.2 If the reservation is made electronically, WIESBADEN MARKETING GmbH will initially confirm receipt of the reservation to you by the same means. This confirmation of receipt does not represent acceptance of the offer made by you through your reservation and does not justify any claim on your part to the conclusion of a contract.
- 1.3 The contract shall only be concluded once it has been accepted by WIESBADEN MARKETING GmbH after the prior submission of an offer (reservation). Such acceptance does not require any specific form. At or immediately after the conclusion of the contract, WIESBADEN MARKETING GmbH will send you written confirmation of the travel package.
- 1.4 If the content of the confirmation deviates from the content of the reservation, this shall represent a new offer by WIESBADEN MARKETING GmbH, to which WIESBADEN MARKETING GmbH will be bound for a period of ten (10) days. The contract will be concluded on the basis of this new offer, if you accept this new offer within the said period. In addition to an explicit declaration to this effect, this can also be logically inferred, if you make a deposit, pay the remaining amount, or set forth on the journey.
- 1.5 A reservation made by you also applies to all of the persons listed on the registration form. You are responsible for not only your own obligations under the contract, but also for the obligations of the other persons listed on the form, insofar as you have assumed such responsibility for a corresponding obligation by means of an explicit and separate declaration.

### 2. Services

- 2.1 The obligation of WIESBADEN MARKETING GmbH to provide services is derived solely from the content of the confirmation of the travel package in conjunction with the itinerary on which such package offer is based and in accordance with all of the notes and explanations contained in the booking information.
  - 2.2 Hotel, local and city brochures, which were not made the basis of the offer by WIESBADEN MARKETING GmbH, are not binding for WIESBADEN MARKETING GmbH or for its contractual obligation to provide services.
  - 2.3 Travel agents and other services providers, especially the providers of accommodations, are not authorised by WIESBADEN MARKETING GmbH to make any promises or agreements that go beyond or contradict the itinerary, the reservation confirmation, or the confirmed content of the contract.
3. **Payment of the package price**
  - 3.1 Together with the written confirmation, you will receive the guarantee certificate (Sicherungsschein) regulated by section 651 k BGB (German Civil Code). Payments on the travel package price are only due – in accordance with the following conditions – once the guarantee certificate has been handed over.
  - 3.2 With the conclusion of the contract (receipt of the confirmation of acceptance), a deposit is to be paid to the travel agency or to WIESBADEN MARKETING GmbH, respectively, which will be credited towards the price of the package. This deposit amounts to 10% of the package price. In deviation from sentence 1, the total ticket price is due for any admission tickets to be provided once the contract is concluded.
  - 3.3 You will receive an invoice either together with the confirmation or by no later than six (6) weeks prior to the departure date. The departure date shall mean the date when WIESBADEN MARKETING GmbH services begin.
  - 3.4 If the reservation is made earlier than six (6) weeks prior to the departure date and if no payment by debit note or by credit card is agreed, you will have to pay the total amount to WIESBADEN MARKETING GmbH four (4) weeks prior to the departure date, unless otherwise agreed. The timeliness of the payment shall be determined by the date on which the payment is credited to the account of WIESBADEN MARKETING GmbH.
  - 3.5 For reservations made later than six (6) weeks prior to the departure date, payment is only possible by credit card or by direct debit from your bank account.
  - 3.6 Unless otherwise agreed, debit shall made four (4) weeks prior to the departure date, if payment is made by direct debit or by credit card.
  - 3.7 Please note that you do not have any claim to the surrender of the travel documents or to the travel package unless you have paid the travel package price in full.
  - 3.8 In the event that the costs of transport have increased from the date on which the contract was concluded until the date on which the services are to be provided (especially due to an increase in fuel prices), Wiesbaden Marketing GmbH expressly reserves the right to adjust the price of the travel package to reflect the increased costs of transport.

This shall only apply to services provided later than four (4) months after the conclusion of the contract. In this case, the increased costs of transport shall be divided among the number of participants and allocated accordingly. Wiesbaden Marketing GmbH will inform you of the price increase without undue delay after learning of the reasons justifying the increase, but by no later than 21 days prior to the departure date. If the travel price thus increases by more than five percent (5%), you may withdraw from the contract. You may demand participation in another package of the same or better value, if Wiesbaden Marketing GmbH is able to offer such a package from its own offers without additional cost to you. This right must be asserted against WIESBADEN MARKETING GmbH immediately after we declare our withdrawal from the contract.

### 4. Withdrawal by the traveller/booking changes

- 4.1 You may cancel the journey at any time until the departure date. To avoid misunderstandings, it is recommended that you declare the withdrawal in writing. The effective date is the date on which the declaration of withdrawal reaches WIESBADEN MARKETING GmbH.
- 4.2 In every case of withdrawal by the participant, reimbursement for the travel arrangements and the costs expended will be owed to WIESBADEN as follows; and any costs normally saved and other use of the services that is normally possible, will be taken into account:
  - Up to 30 days prior to departure: 10%
  - 29 to 15 days prior to departure: 15%
  - 14 to 7 days prior to departure: 30%
  - As of the 6th day prior to departure: 50%
  - On the date of arrival: 90%
- 4.3 You shall have the right to prove that WIESBADEN MARKETING GMBH did not have any costs or incurred much lower costs than the aforementioned flat rates. In this case, you will only be obligated to pay the lower costs.
- 4.4 WIESBADEN MARKETING GMBH reserves the right to charge more compensation in individual cases, in accordance with the costs to be specified and documented to the guest.
- 4.5 Travel cancellation insurance and insurance to cover the costs of transport in the event of an accident or illness are strongly recommended.
- 4.6 Your statutory right to provide a substitute participant pursuant to section 651 b (1) sentence 1 BGB remains unaffected by the foregoing provisions.
- 4.7 If changes are made at your request after the contract has been concluded, for a date within the timeframe of the itinerary, or changes in respect of the date of the journey, the destination, the place where the journey begins or the mode of transport (booking change), WIESBADEN MARKETING GmbH will charge a fee of 25.00 euros per person until four (4) weeks prior to the departure date. Booking changes that occur after the expiry of this period shall only be implemented, if at all possible, after you withdraw from this contract and register anew at the same time. This does not apply to booking changes that only lead to minimal costs. The provisions made in sections 4.3 and 4.4 above shall apply accordingly.

- 4.8 Any admission tickets ordered and purchased by WIESBADEN MARKETING GMBH can not be refunded, as the parties providing such tickets to WIESBADEN MARKETING GmbH have excluded any refunds for tickets. WIESBADEN MARKETING GmbH will charge the corresponding expenditures as agreed.
- 4.9 Insofar as the party concluding the contract is a not natural person who is concluding this contract outside of any commercial activities or activities as an independent contractor, (i.e., a consumer), the consumer shall bear the shipping risks for any tickets that might be dispatched.

### 5. Your duties – notice of defects, cancellation by you, preclusive time limit

- 5.1 (Notice of defects) If travel package services are not provided in accordance with the contract (travel package defects), you will be entitled to demand relief. However, you are obligated to report the defect to the local travel management or to Wiesbaden Marketing GmbH (Wiesbaden Tourist Information, Marktplatz 1, 65183 Wiesbaden, Tel.: +49 (0) 611 1729-930) immediately. If you culpably fail to report a defect, your claims owing to the defect (reduction in price and/or damages) shall lapse.
- 5.2 (Cancellation by you) If the travel package is considerably impaired as a result of a defect or if you can not reasonably be expected to accept the trip for important reasons that are recognizable by WIESBADEN MARKETING GmbH, you may cancel the contract in accordance with the statutory provisions (section 651 e BGB). This presupposes however, that you have previously granted WIESBADEN MARKETING GmbH an appropriate grace period in which to provide relief. You will not have to set a grace period only if such relief is impossible or is rejected by WIESBADEN MARKETING GmbH or if the immediate termination of the contract is justified by a special interest on your part.
- 5.3 (Preclusive time limit) Claims based on the provision of travel package services by WIESBADEN MARKETING GmbH that are not in accordance with the contract are to be asserted to WIESBADEN MARKETING GmbH within one month after the contractually stipulated end of the journey. Claims may be asserted by forwarding them to the following address: WIESBADEN MARKETING GmbH, Wilhelmstrasse 46, D-65183 Wiesbaden, Germany. After the expiry of this period, you may only assert claims if you are not responsible for having been unable to comply with this deadline.

### 6. Withdrawal from the contract by WIESBADEN MARKETING GMBH

- 6.1 (Withdrawal owing to misconduct) WIESBADEN MARKETING GmbH may withdraw from the contract after the departure date,
    - if you disrupt the implementation of the journey for a long time or bother the local management for a long time in spite of a warning by WIESBADEN MARKETING GmbH, or
    - if you act contrary to the contract to such a degree that this would justify the immediate withdrawal from the contract.
  - 6.2 In this case, WIESBADEN MARKETING GmbH reserves its claim to the package price, but must credit the value of any costs not expended and of those benefits achieved by utilising the services elsewhere, including the amounts credited to WIESBADEN MARKETING GmbH by the service providers.
  - 6.3 Travel managers deployed by WIESBADEN MARKETING GmbH are expressly authorised to represent the interests of WIESBADEN MARKETING GmbH in such cases.
  - 6.4 (Withdrawal because the minimum number of participants has not been reached) If the itinerary specifies a minimum number of participants required for the journey and if it has been pointed out in the itinerary that WIESBADEN MARKETING GmbH may withdraw from the contract up to four (4) weeks prior to the departure date, by stating to you that the minimum number of participants has not been reached, unless a shorter cancellation period has been explicitly provided for this case in the itinerary and in the confirmation.
  - 6.5 In the case of 6.4, the notice of withdrawal must be made immediately after learning of the reason for the withdrawal. In the event of a withdrawal for this reason, you will receive the payments made towards the price of the journey without undue delay.
  - 6.6 Instead of receiving a refund, you may insist on participating in another journey of equal value at least, if WIESBADEN MARKETING GmbH is able to offer such a trip from its own offers without additional cost to you. This right must be asserted immediately to WIESBADEN MARKETING GmbH after WIESBADEN MARKETING GmbH has withdrawn from the original contract.
7. **Limitation of liability**
  - 7.1 With the exception of loss or damage due to personal injury (including loss or damage due to breach of pre-contractual, extra-contractual and post-contractual duties), the contractual liability of WIESBADEN MARKETING GmbH for loss or damage is limited to three times the travel price
    - a) insofar as loss or damage to you is not caused deliberately or due to gross negligence by WIESBADEN MARKETING GmbH, or
    - b) insofar as WIESBADEN MARKETING GmbH is solely responsible for the loss or damage incurred by you owing to defaults by third-party service providers.
  - 7.2 WIESBADEN MARKETING GmbH is not liable for information or default in conjunction with services
    - a) which are not contractually agreed essential services and are not a component of the package offered by WIESBADEN MARKETING GmbH and which are recognisable as such by you and which are labelled as third-party services in the itinerary or in the booking confirmation, or
    - b) are merely arranged by us r during your stay as third-party services (e.g., health and wellness services, sports events, theatre visits, exhibitions, excursions, etc.).

### 8. Unused services

- 8.1 If travellers do not use individual travel services due to premature departure, illness or for other reasons for which WIESBADEN MARKETING GmbH is not responsible, travellers will not have any claim to a pro-rated reimbursement for such unused services.
- 8.2 However, WIESBADEN MARKETING GmbH will attempt to obtain a refund from third-party services providers insofar as the amounts are not just trifling sums and we will refund the corresponding amounts to you, as soon as and insofar as such amounts have actually been reimbursed to WIESBADEN MARKETING GmbH by the individual services providers.
- 8.3 Tour guides will wait for 30 minutes. If a group arrives late, tour guides are not obligated to make up for the time lost.

### 9. Limitation period

- 9.1 Your contractual claims under sections 651 c to 651 f BGB due to loss of life, personal injury or health impairment, including any claims to compensation for injuries suffered based on a deliberate or negligent breach of duty on the part of WIESBADEN MARKETING GmbH or any of its statutory representatives or vicarious agents shall be limited to two years. This shall also apply to claims for the reimbursement of other losses based on a deliberate or grossly negligent breach of duty on the part of WIESBADEN MARKETING GmbH or any of its statutory representatives or vicarious agents.
- 9.2 All other contractual claims under sections 651 c to 651 f BGB are time-barred after one year.
- 9.3 The limitation period under sections 9.1 and 9.2 above shall commence on the date on which the journey was supposed to end according to the contract.
- 9.4 If negotiations are pending between you and WIESBADEN MARKETING GmbH concerning a claim or the circumstances on which the claim is based, the limitation period is interrupted until you or WIESBADEN MARKETING GmbH refuse to continue negotiating. The limitation period shall expire by no earlier than three (3) months after the end of the interruption.

### 10. Choice of law and place of jurisdiction

- 10.1 The whole legal and contractual relationship between you and WIESBADEN MARKETING GmbH shall be governed solely by German law.
- 10.2 You may sue WIESBADEN MARKETING GmbH where its registered office is located.
- 10.3 For lawsuits initiated by WIESBADEN MARKETING GmbH against you, the place of jurisdiction shall be determined by your domicile. For lawsuits against travellers who are merchants, legal entities under public law or parties whose domicile or usual residence is located outside of Germany, or whose domicile or usual residence is unknown on the date on which an action is filed, the place of jurisdiction shall be the courts in Wiesbaden, where WIESBADEN MARKETING GmbH has its registered office.
- 10.4 The foregoing provisions do not apply, if and insofar as mandatory provisions under international or European law containing provisions more favourable to guests apply to this contract.

## Our Service for International Guests!

Wiesbaden Marketing offers a great variety of city tours and half day programmes accompanied by one of the numerous Wiesbaden city guides.

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